

UPC WHOLESALE



Offering

UPC Wholesale is part of Liberty Global, a leading provider of cable television, broadband Internet and voice services in Europe. We deliver voice, data and Internet services to small and medium sized enterprises, large multi-national corporations and wholesale customers.

UPC Wholesale offers these services on the UPC national and international networks. We have extensive experience in working with carriers, service providers and ISPs, providing services over networks based on thousands of kilometers of own fiber, advanced data, IP network platforms and VOIP switching systems.

Our networks are reliable and we offer the best quality of service for your business and for your customers. By leveraging large in-country networks and far-reaching international networks, we strive to achieve the lowest cost base in our market. This can help you increase your profitability and market share in competitive wholesale markets.

Our aim is to provide you with simple, scalable and transparent wholesale services to help you grow your business.

Network Operation Center in Zurich

UPC runs its own Network Operation Center. The NOC is located in the City of Zurich. 25 specialists monitor the infrastructure and systems around the clock. Any malfunctions are located and fixed in a flash. The UPC NOC is permanently in contact with the regional field force. The team is also responsible for the constant surveillance and adjustment of capacities.

Regional Field Force

If a network component fails, UPC can replace it instantly anywhere in Switzerland. UPC stores its spareparts locally in all regions of Switzerland so that distances to be travelled by service engineers are as short as possible. As soon as a faulty component is identified in the NOC, the NOC specialists prepare the replacement component for use in the nearest sparepart warehouse via remote access and send a local service engineer to replace the faulty component with the new component that has already been configured. This efficient logistics system saves valuable time in serious cases and increases the overall availability of the network services.

KEY FACTS

- UPC Wholesale is part of Liberty Global with a yearly revenue of USD 17b
- Liberty Global provides services to 27 million customers ranging from residential consumers, small / medium sized enterprises, multi-national corporations and other telecom carriers
- Connecting 250,000 business buildings with fiber throughout Europe
- UPC Wholesale's product portfolio is comprised of Voice, Data and IP connectivity
- UPC operates a unique network covering 13 countries and running local access networks in 11 of them
- UPC Wholesale sales offices are supported by integrated national and central network management centres
- Own infrastructure throughout Switzerland
- DWDM, MPLS backbones and Carrier Ethernet

