

Business Numbers

Individual numbers made to measure

UPC Business provides you with individual numbers so that you can communicate professionally and efficiently with your customers.

With the Business Numbers service, UPC Business administers your chosen individual numbers. UPC Business routes calls to your individual numbers to the desired connection. The following individual numbers are available.

UPC Business provides customers with a web management tool with which service information, such as tariff class and target number, can be viewed for each individual number and changes can be authorised.

Options individual numbers

Freephone numbers (0800)	Your company can be called on a freephone number. The call charges are borne by you.
Shared-cost numbers (084x)	Your company shares call charges with the caller.
Personal numbers (0878)	Your company can be reached nationwide on the same personal telephone number.
Premium service numbers (090x)	Your company offers a premium service which is invoiced via a surcharge on the call charge.

Standard features

Fault line	7 × 24: 24 hours / 365 days
Support time	5 × 11: Monday to Friday, from 7:00 am to 6:00 pm
Service Level "Basic"	Fault elimination within 24 hours during the support time

Options

Call rerouting by origin	Your incoming calls are routed depending on their origin (e.g. dialling code, language). This option is currently being developed.
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The details in this document do not constitute a binding offer.
Subject to modification without notice. Date of publication: May 2016