Business Private Line

The high-availability fiber-optic leased line

UPC Business uses optical fiber to connect your company's locations to the SDH network.

In the SDH network the bandwidth required for your private line is reserved at all times and without limitation. Redundant path switching assures extremely high availability for your private line.

The central, externally synchronised clock in the SDH network means that all UPC Business private lines feature clock accuracy.

Standard features

Network access	Optical fiber	
Bandwidths and interfaces	2,048 Mbit/s unstructured	G.703–120Ω, G.703–75Ω, X.21/V.11, V.35
	2,048 Mbit/s structured (1,984 Mbit/s)	G.703–120Ω, G.703–75Ω, X.21/V.11, V.35
	34 Mbit/s unstructured	G.703–75Ω
	155 Mbit/s unstructured	G.957/optical (G707)
Fault line	7 × 24: 24 hours / 365 days	
Support time	5 × 11: Monday to Friday, from 7:00 am to 6:00 pm	
Service Level "Basic"	Fault elimination within 24 hours during the support time	

Options

Redundant connection	2 × optical fiber (path-redundant)
Extended support times	6 × 16: Monday to Saturday, from 7:00 am to 10:00 pm
	7 × 24: 24 hours / 365 days
Extended service levels	Bronze: 99.8% availability per year, max. 8 hrs downtime during the support time
	Silver: 99.9% availability per year, max. 6 hrs downtime during the support time
	Gold: 99.9% availability per year, max. 2 hrs downtime during the support time*
	Platinum: 99.95% availability per year, max. 1 hr downtime during the support time*

* Prerequisites: Service must be connected using path redundancy

The details in this document do not constitute a binding offer.
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